

## Tips & Tricks to Prepare your Leak Detector for Shipment

### Packing on a Pallet

- > Use a pallet that is larger than the base of the leak detector (LD)
- > Put a flat, thick cardboard or board on top of the pallet so that the LD wheels will not fall through the spaces
- > Strap the CART, not the leak detector - the LD should be bolted to the cart
- > Use 2-3 straps to hold the cart to the pallet
- > Check the roughing pump - it should be bolted to the cart, if not, add bolts or strap to cart
- > Be sure to cover the display with cardboard or hard-foam
- > Always put a Cap on your Test Port
- > Include the power cable so it doesn't get lost
- > Cover the entire LD assembly, cart and all with wrapping or a heavy cardboard box, strap the box to the pallet

### Packing in a Crate

- > If using a crate, be sure it covers the entire leak detector, with space to pad the sides and top
- > Be sure to cover the display with cardboard or hard-foam
- > Always put a Cap on your Test Port
- > Strap the cart to the crate, lock the wheels
- > Be sure the crate can be re-used, we do not always have spare crates around
- > The base of the crate should accommodate a standard pallet jack

### Labeling

- > All 4 sides: "This Side UP" "Do NOT Stack"
- > Place a copy of the shipper or BOL inside of the packaging, just in case
- > if available, use 2 shockwatch stickers in the LOWER opposite corners
- > If an RMA# is needed, please contact David 800-910-4356 x12

### Freight Service

- > Mass 4 recommends Javelin Logistics to transport our leak detectors. Please contact David 800-910-4356 x12 for assistance or Javelin at 800.577.1060 or email at [quotes@javelinlogistics.com](mailto:quotes@javelinlogistics.com)
- > Choose a method of delivery: Overnight, standard 3-day, deferred (3-5+ business days)
- > Have the dimensions and weight on hand
- > Please note that Mass 4 will need a lift gate since we do not have a forklift



**For Assistance or service call**

**800-910-4356**